

SV9300 Version 9 Release Notes

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1. Enhancement Items

The following table shows SV9300 V9 enhancement items.

No	Release Items	Market	
		US	EMEA
1	Representative Call Pick-up on ST500	X	X
2	Distinctive Ringing on ST500	X	X
3	DT510 Accommodation	X	X
4	PCPro Security Enhancement	X	X
6	UNIVERGE Blue Connect Bridge	X	X

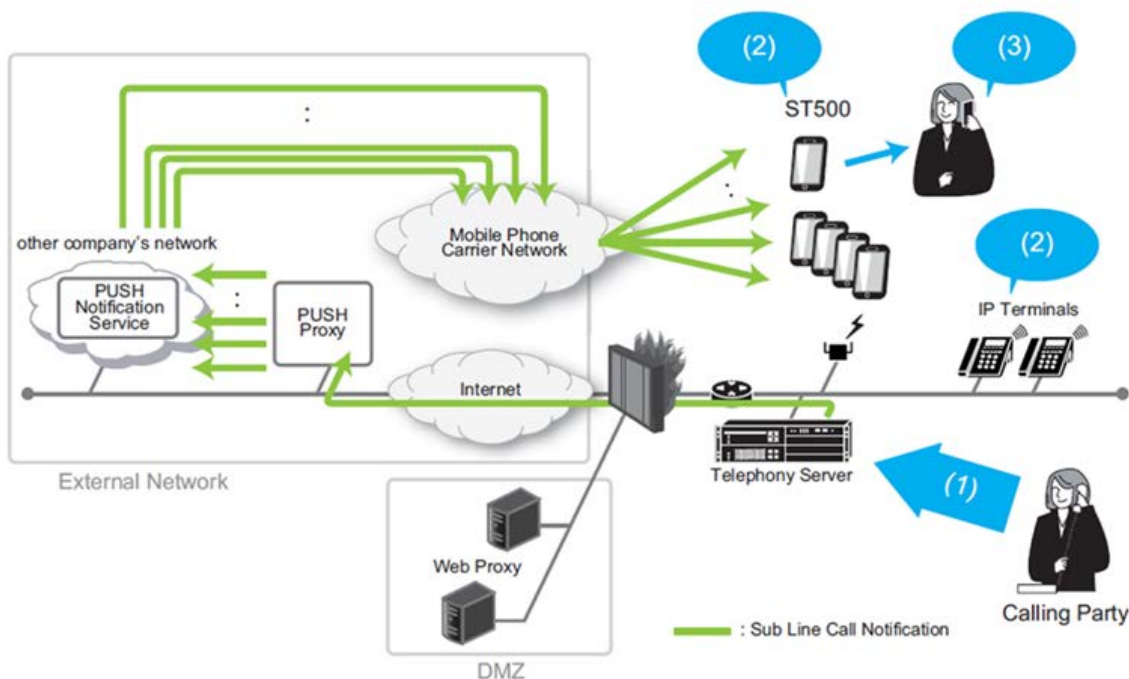
* Applicable: X, Not applicable: NA

2. Representative Call Pick-Up on ST500

Overview

This feature allows ST500 users to answer an incoming representative call using a PUSH notification. When an incoming call arrives at a representative number, the representative and caller numbers are sent to ST500s assigned in the representative call group.

The notification is displayed in the notification area on the device OS. ST500 users discover which representative number is called and who made the call. They can answer the call by tapping the notification.



Call flow:

1. The calling party calls the representative number.
2. For ST500 assigned in the representative call group, the notification that the incoming call has been received is displayed in ST500 or the notification area on the device OS.
3. To answer the call, tap the notification. When ST500 receives multiple incoming calls, a call list is displayed by tapping the notification. In that case, tap the call you wish to answer from the list.

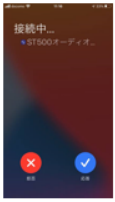
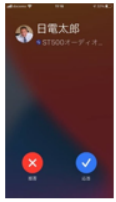


Service Conditions

- SV9300 V9 or later
- ST500 version 7.0 or later
- Please see the SV9300 manuals for all programming and service conditions

3. Distinctive Ringing on ST500

Overview

This feature provides distinctive ringing patterns so that ST500 users can distinguish between internal and external incoming calls using PUSH notifications.

	Prior to V9		V9	
	On receiving PUSH notification	On terminating a call	On receiving PUSH notification	On terminating a call
Call termination				
	<ul style="list-style-type: none"> • No caller's image • Default ringing & vibrating pattern 	<ul style="list-style-type: none"> • Small caller's image • Default ringing & vibrating pattern 	<ul style="list-style-type: none"> • Large caller's image • Ringing & vibrating pattern registered in phonebook for each caller 	

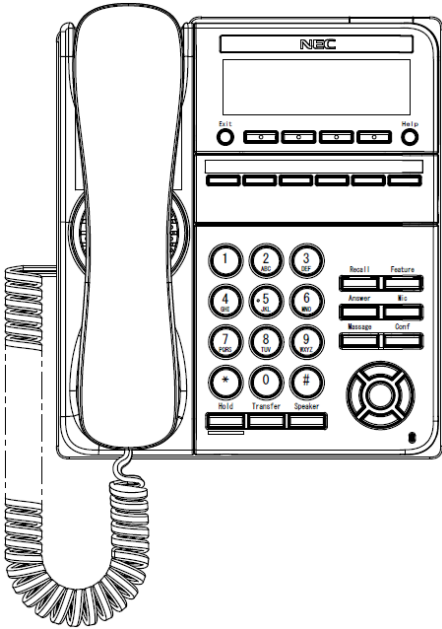
Service Conditions

- SV9300 V9 or later
- ST500 version 6.2 or later
- Please see the SV9300 manuals for all programming and service conditions

4. DT510 Accommodation

Overview

Possible to accommodate a new digital multiline terminal, DT510, in the SV9300.



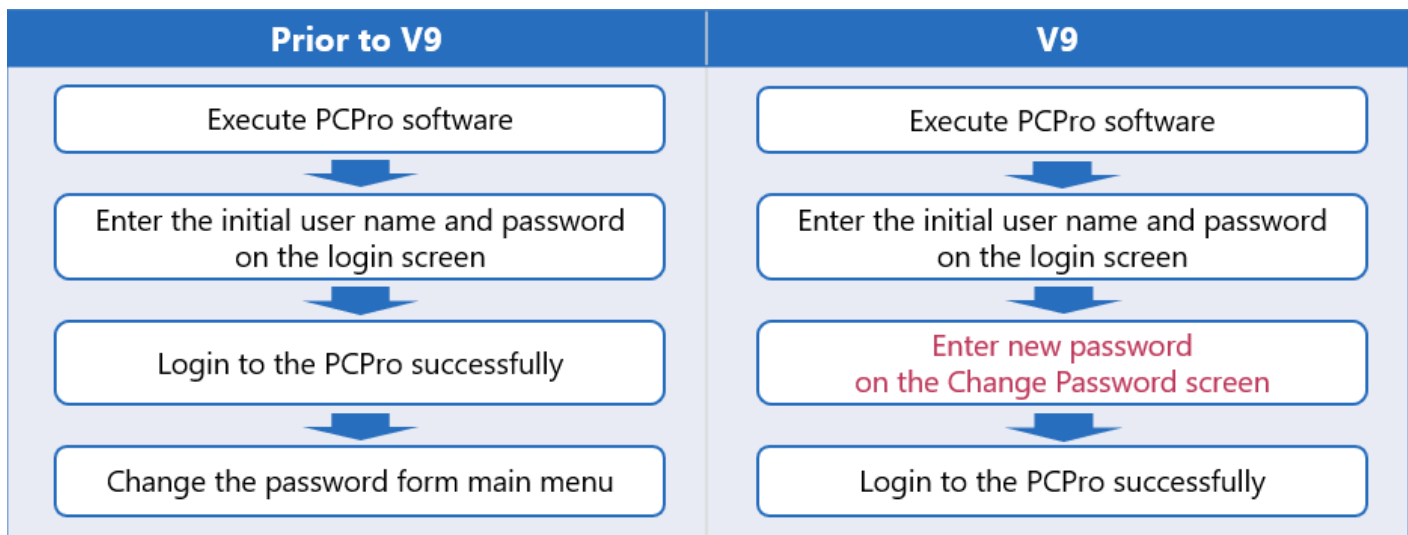
Service Conditions

- DT510 can be accommodated in SV9300 V9 or later.
- The terminal kind of DT510 is shown as "DT510/DT410" on the display of PCPro, therefore, it is impossible to distinguish between DT510 and DT410 by the display.
- Please see the SV9300 manuals for all programming and service conditions.

5. PCPro Security Enhancement

Overview

PCPro software now includes additional security enhancements critical to business operations. PCPro prompts the user to change the default login password. When the PCPro login fails five times, an error message appears on the screen, and the PCPro is shut down automatically to prevent a brute force login attack.



Service Conditions

- Please see the SV9300 manuals for all programming and service conditions.

6. UNIVERGE Blue Connect Bridge

Overview

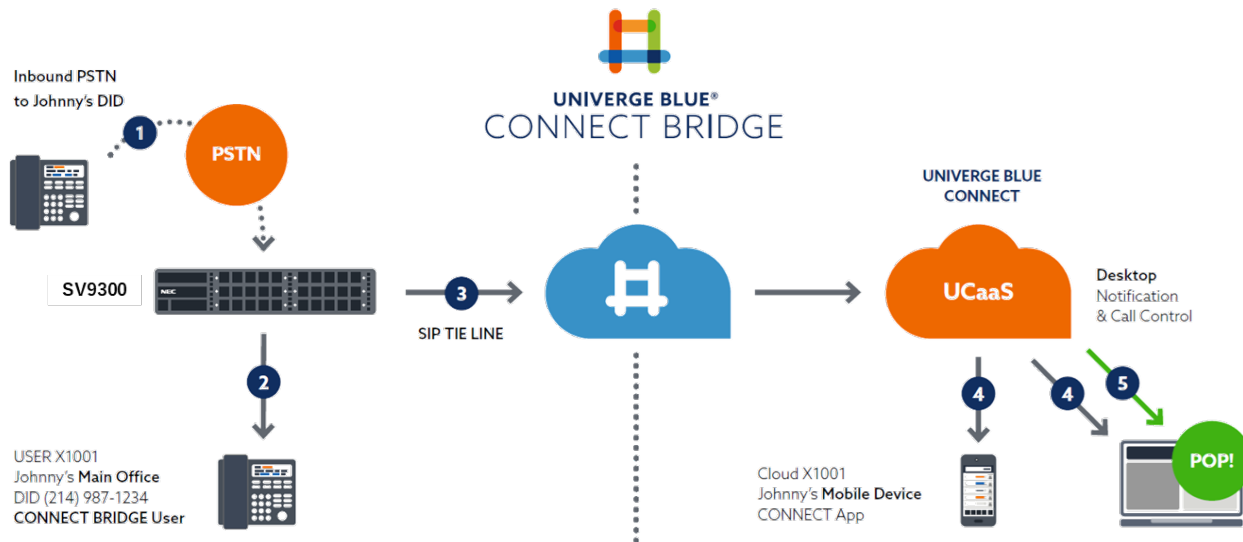
This feature allows the SV9300 to integrate with UNIVERGE Blue Connect Bridge. UB extensions are registered to SV9300 as Standard SIP terminal, and SIP phone features may be used. Also, various UC features are available from the UB side.

On-premises systems were built for an era where most work happened in the office, and voice was the primary mode of communication. Today, the modern workforce requires a flexible and mobile workspace – where they can use a multitude of communication tools to stay connected with colleagues and customers – and work from wherever life takes them. This has been especially true with the onslaught of the COVID Pandemic and is further exasperated by the global chip shortage, which is impacting on-premises solution delivery. With UNIVERGE BLUE CONNECT BRIDGE, your customers can extend their existing NEC phone system investment with cloud-based voice via desktop and mobile apps, creating an all-in-one communications experience. It allows them to collaborate in the office, at home, or anywhere in between with integrated video conferencing, chat, team messaging, and file-sharing / backup. One communications platform.

NEC's UNIVERGE BLUE CONNECT BRIDGE delivers all the mission-critical tools in one, fully integrated application for desktop and mobile.



Example Network



Service Conditions

- SV9300 V8.3 or later
- Please see the SV9300 setup manual for UNIVERGE Blue Connect bridge for all programming and service conditions



Business Agility

Adaptive IT and empowered mobile workforces that are more responsive to business.



Cloud Delivery

Flexible deployment models that enable business growth and increased efficiencies.



Collaborative Communities

Powerful tools that provide a rich user experience for collaboration across organizations.



Assured Services

Highly available, secure and scalable infrastructure designed for business continuity.

Achieve the Smart Enterprise

Work together - even though you're apart.

Competing in today's business environment requires agility— when meeting challenges, making decisions, and delivering products and services. With more than 110 years of excellence in both Information and Communications Technologies (ICT), NEC shares its vision through its award-winning communications technologies.

Redefining Enterprise Communications

The smart enterprise innovates by leveraging the best and most current information technologies, tools, and products. NEC has created a full set of unified communications and collaboration applications that operate in conjunction with our telephony products, acting together as part of a fully converged, easy-to-use IT solution.

Innovating for the Future

NEC's experience and innovation enable new approaches to how IT services are managed and delivered. Cloud delivery, business agility, real-time collaboration, and reliance on assured services are becoming essential foundational requirements for the success of the smart and secure enterprise. These pillars are part of a rapidly evolving technology foundation by means of which NEC is creating new ways for businesses to grow.